

Garden Tours FAQs

How long is the tour?

The tour lasts 1.5 hours which includes an hour-long tour and half an hour for refreshments. This is led by the Head Gardener and you will be provided with a plant list for information.

Are there toilets available during the tour?

NHS visitor toilets are available on each site. There is no access to the ward at any time.

Is the whole garden accessible?

Yes the garden is entirely wheelchair accessible.

Do you cancel the event if the weather is inclement or for any other reason?

We will endeavour to continue with your tour in the case of inclement weather. All our gardens have sheltered areas within them. Please ensure appropriate clothing and sensible footwear is worn for indoor and outdoor conditions.

However, Horatio's Garden reserves the right to cancel your tour. In this unlikely event, we will contact you directly to give you the option of an alternative tour date or full refund.

Do you offer tours at any other times?

There are monthly tours available in each garden April-September with tickets available to buy via the Horatio's Garden website. Please contact the appropriate garden administrator for any additional enquiries.

What if I am running late?

Please allow plenty of time for arrival as the tours will start and finish punctually.

Can I bring along someone if I haven't bought them a ticket?

Numbers are limited and a ticket must be purchased for everyone in the party.

Is there parking available?

There is limited visitor parking at each hospital – please check in the relevant garden section below for more detail. Please leave plenty of time if you are planning to park on site.

Can I bring children?

Yes – all children must be accompanied by an adult.

Can I take photographs?

You are welcome to take photographs in the gardens (excepting London & South East) for non-commercial use, but please ensure your photographs do not include patients, other visitors, members or staff and volunteers.

Can I bring my dog?

In order to ensure the safety of patients, only assistance dogs and certified therapy dogs are allowed into Horatio's Garden.

Will I be able to buy any Horatio's Garden merchandise and plants or make a gift aid donation on the day?

There will be an opportunity to purchase merchandise from the [Horatio's Garden shop range](#) during the tour visit, along with a selection of seasonal plants. All profits from the sale of our goods support the charity, helping to bring Horatio's Gardens to more patients in NHS spinal injury centres. You will be able to pay by debit/ credit card or cash to purchase plants and merchandise.

What if I lose something in the garden?

Please contact the specific garden administrator who will endeavour to help. However, Horatio's Garden do not accept responsibility for any loss or damage to you or your personal belongings during your visit to the garden which you enter at your own risk.

Can I smoke/vape in the garden

Operating within an NHS site, Horatio's Garden operates a non-smoking/vaping policy.

Garden specific information

Horatio's Garden London & South East

Address: London Spinal Cord Injury Centre, Royal National Orthopaedic Hospital, Brockley Hill, Stanmore, Middlesex, HA7 4LP

Directions by car/ parking: turn right off Brockley Hill at RNOH entrance. Go down hill until you come to main car park (diagonally opposite new building). Parking is free. Contact Tracey McCarthy on 07305 318329 and she will meet you at the car park.

Directions by public transport: Jubilee Line to Stanmore Tube Station. There is a RNOH Courtesy Car which runs every 10 minutes to the Outpatients Department at RNOH. Call Tracey McCarthy on 07305 318329 and she will meet you at Outpatients.

Contact: Tracey McCarthy, tracey@horatiosgarden.org.uk

Horatio's Garden Midlands

Address: The Midland Centre for Spinal Injuries, The Robert Jones and Agnes Hunt Orthopaedic Hospital, Gobowen, Oswestry, SY10 7AG

Directions by car/parking: Either park in Visitor Car Park A or B then follow the signs to the hospital's main entrance. We have two disabled parking bays directly outside the garden (follow what3words: samplers.habits.decent) but if they are full there are more spaces in both visitor car parks.

Directions by public transport: Gobowen train station is 2 miles from the hospital; the Arriva bus service number 2 and Lakeside Coaches of Ellesmere bus service number 449 both stop outside the hospital.

Meeting point: In the covered area just outside the main entrance to the hospital.

Contact: Sharon Davies-Culham, sharon@horatiosgarden.org.uk

Horatio's Garden Northern Ireland

Address: The Spinal Cord Injuries Unit, Musgrave Park Hospital, Stockman Lane, Belfast, BT9 7JB

Directions by car/ parking: enter the hospital site through the main entrance off the A55, Stockmans Lane. Follow signs for the Withers Building. Take a right at the security building and then follow the road round until the Withers building appears on your left. Passing the Withers building you will come to roundabout. Take an immediate left and you will see a brown gate attached to the rear of the building with the Horatio's Garden logo. Free parking is available outside the garden entrance.

Directions by public transport: The number 9E Metro bus travels from the city centre and stops right outside the entrance to The Withers Building. Balmoral train station is located outside the entrance to the hospital. It is a 10-15 minute walk from here to the garden entrance.

Meeting point: The meeting point is the brown gate at the side of the Withers building. Please do not enter the hospital/ward to gain access to the garden.

Contact: Sonya Priestly, sonya.priestly@horatiosgarden.org.uk

Horatio's Garden Scotland

Address: Queen Elizabeth National Spinal Injuries Unit, Queen Elizabeth University Hospital, 1345 Govan Rd, Glasgow, G51 4TF

Directions by car/ parking: Follow directions to 1345 Govan Rd, Glasgow G51 4TF and then hospital signs to car park 2. This is where you can park.

Directions by public transport: First Bus: 8,16,77 | Stagecoach: X19 |
McGills: 17,21,23/23A/23B

Meeting point: Reception of Spinal Unit which is no.4 on the map in the link below:
[qeu_hrcampusmaptravelinfo.pdf \(nhsggc.org.uk\)](http://qeu.hrcampusmaptravelinfo.pdf)

Contact: Kirsty Warren, kirsty.warren@horatiosgarden.org.uk

Horatio's Garden South West

Address: The Duke of Cornwall Spinal Treatment Centre, Salisbury District Hospital,
Odstock Road, Salisbury, SP2 8BJ

Directions by car/ parking: Enter the hospital via entrance B and drive to the rear of
the site - turning sharp left at the end, as you drive down the road Horatio's
Garden entrance is on the left by the first zebra crossing. Drive beyond the garden
and park in pay and display car park 8.

Directions by public transport: [Getting to us \(salisbury.nhs.uk\)](http://salisbury.nhs.uk)

Meeting point: at the wooden gate opposite Car Park 8

Contact: Philippa Ennew, philippa.ennew@horatiosgarden.org.uk

Horatio's Garden Stoke Mandeville

Address: The National Spinal Injuries Centre, Stoke Mandeville Hospital, Mandeville
Road, Aylesbury, Buckinghamshire, HP21 8AL

Directions by car/ parking: Stoke Mandeville Hospital is situated to the south of
Aylesbury Town Centre and north of Stoke Mandeville. The site is located on
Mandeville Road and can be accessed via the A418, Walton Street and Stoke Road
to the north and the A413 and Station Road to the south. Please park in Car Park B.
A charge will apply - 30 mins to 2 hours costs £3.50. You should make your way to
the Spinal Injury Centre from there (signposted).

Directions by public transport: The nearest train station is Stoke Mandeville (1.4
miles). A taxi to the hospital should take approximately 5 mins and cost £6-£8.

Meeting point: Reception area, Spinal Injury Unit. Please call Jas Nijjar on 07730
219664 on arrival.

Contact: Jas Nijjar, jas.nijjar@horatiosgarden.org.uk

Horatio's Garden Wales

Address: The Welsh Spinal Cord Injury and Neuro Rehabilitation Centre, University Hospital Llandough, Penlan Rd, Llandough, Penarth CF64 2XX

Directions by car/ parking: Patients and visitors must use designated patient and visitor car parking spaces between 8am and 5pm, Monday to Friday. These car parks are clearly identified by blue signage. Outside of these hours, patients and visitors can use any designated car park, excluding drop zones. Enforcement will be retained for blue badge parking and traffic management (double red/yellow lines, yellow hatched areas, etc.). A visitor/patient parking map can be found [here](#).

Directions by public transport: The nearest train station to UHL is Cogan (0.8 miles) which is along the regular Valley and Caerphilly train lines.

Meeting point: side entrance gate opposite.

Contact: Helen Johnson, helen.johnson@horatiosgarden.org.uk